August 2013

Teacher Evaluation*
Agreement between the
Teachers Associations (*Tantasqua & Union 61 Districts*) and
School Committees
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1. Purpose of Educator Evaluation

   A. This contract language is locally negotiated and based on M.G.L., c.71, § 38; M.G.L. c.150E; the Educator Evaluation regulations, 603 CMR 35.00 et seq.; and the Model System for Educator Evaluation developed and which may be updated from time to time by the Department of Elementary and Secondary Education. See 603 CMR 35.02 (definition of model system). In the event of a conflict between this collective bargaining agreement and the governing laws and regulations, the laws and regulations will prevail.

   B. The regulatory purposes of evaluation are:

      i.) To promote student learning, growth, and achievement by providing Educators with feedback for improvement, enhanced opportunities for professional growth, and clear structures for accountability, 603 CMR 35.01(2)(a);

      ii) To provide a record of facts and assessments for personnel decisions, 35.01(2) (b);

      iii) To ensure that every school committee has a system to enhance the professionalism and accountability of teachers and administrators that will enable them to assist all students to perform at high levels, 35.01(3)

      iv) To assure effective teaching and administrative leadership, 35.01(3).

2. Definitions (* indicates definition is generally based on 603 CMR 35.02)

   A. Artifacts of Professional Practice: Products of an Educator’s work and student work samples that demonstrate the Educator’s knowledge and skills with respect to specific performance standards. (Educator maintains Collection of Evidence Form)

   B. Specialized Instructional Support Personnel: Educators who teach or counsel individual or small groups of students through consultation with the regular classroom teacher, for example, school nurses, guidance counselors, speech and language pathologists, and some reading specialists and special education teachers.

   C. Classroom teacher: Educators who teach preK-12 whole classes and teachers of special subjects as such as art, music, library, and physical education and may also include special education teachers and reading specialists who teach whole classes.

   D. Categories of Evidence: Multiple measures of student learning, growth, and achievement (see definition of Multiple Measures), judgments based on observations and artifacts of professional practice, including unannounced observations of practice of approximately ten minutes (as a minimum) and additional evidence relevant to one or more Standards of Effective Teaching Practice (603 CMR 35.03). (Educator maintains Collection of
Evidence Form)

E. **District-determined Measures**: Measures of student learning, growth and achievement related to the Massachusetts Curriculum Frameworks, that are comparable across grade or subject level district-wide. These measures may include, but shall not be limited to: portfolios, approved commercial assessments and district-developed pre- and post- unit and course assessments.

F. **Educator(s)**: Inclusive term that applies to all classroom teachers and caseload educators, unless otherwise noted.

G. **Educator Plan**: The growth or improvement actions identified as part Educator’s career stage, overall performance rating, and the rating of impact on student learning, growth and achievement. (Educator maintains Educator Plan Form) There shall be four types of Educator Plans:

   i) **Developing Educator Plan** shall mean a plan developed by the Educator and the Evaluator for one school year or less for an Educator without Professional Teacher Status(PTS); or, at the discretion of an Evaluator (in consultation with the educator), for an Educator with PTS in a new assignment.

   ii) **Self-Directed Growth Plan** shall mean a plan developed by the Educator for one or two school years for Educators with PTS who are rated proficient or exemplary.

   iii) **Directed Growth Plan** shall mean a plan developed by the Educator and the Evaluator of one school year or less for Educators with PTS who are rated needs improvement.

   iv) **Improvement Plan** shall mean a plan developed by the Evaluator of at least 30 school days and no more than one school year for Educators with PTS who are rated unsatisfactory with goals specific to improving the Educator’s unsatisfactory performance. In those cases where an Educator is rated unsatisfactory near the close of a school year, *when mutually agreed upon* the plan may include activities during the summer preceding the next school year.

H. **ESE**: The Massachusetts Department of Elementary and Secondary Education.

I. **Evaluation**: The ongoing process of defining goals and identifying, gathering, and using information as part of a process to improve professional performance (the “formative evaluation” and “formative assessment”) and to assess total job effectiveness and make personnel decisions (the “summative evaluation”).

J. **Evaluator**: Any person designated by a superintendent who has primary or supervisory responsibility for observation and evaluation. The superintendent is responsible for ensuring that all Evaluators have training in the principles of supervision and evaluation. Each Educator will have one primary Evaluator at any one time responsible for determining
performance ratings.

i) **Primary Evaluator** shall be the person who determines the Educator’s performance ratings and evaluation.

ii) **Supervising Evaluator** shall be the person responsible for developing the Educator Plan, supervising the Educator’s progress through formative assessments, evaluating the Educator’s progress toward attaining the Educator Plan goals, and making recommendations about the evaluation ratings to the primary Evaluator at the end of the Educator Plan. The Supervising Evaluator may be the primary Evaluator or his/her designee.

iii) **Teaching Staff Assigned to More Than One Building**: Each Educator who is assigned to more than one building will be evaluated by the appropriate administrator where the individual is assigned most of the time. The principal of each building in which the Educator serves must review and may sign the evaluation, and may add written comments. In cases where there is no predominate assignment, the principals will confer and determine the primary evaluator of record. The primary evaluator will sign the evaluation.

iv) **Notification**: The Educator shall be notified in writing of his/her primary Evaluator and supervising Evaluator, if any, at the outset of each new evaluation cycle. The Evaluator(s) may be changed upon notification in writing to the Educator.

K. **Evaluation Cycle**: A five-component process that all Educators follow consisting of Self-Assessment; 2) Goal-setting and Educator Plan development; 3) Implementation of the Plan; 4) Formative Assessment/Evaluation; and 5) Summative Evaluation.

L. **Experienced Educator**: An educator with Professional Teacher Status (PTS).

M. **Family**: Includes students’ parents, legal guardians, foster parents, and/or primary caregivers.

N. **Formative Assessment**: The process used to assess progress (as identified in the definition of Categories of Evidence) towards attaining goals set forth in Educator plans, performance on standards, or both. This process may take place at any time(s) during the cycle of evaluation, but typically takes place at mid-cycle. (Evaluator uses Formative Assessment Report Form)

O. **Formative Evaluation**: An evaluation conducted at the end of Year 1 for an Educator on a 2-year Self-Directed Growth plan which is used to arrive at a rating on progress towards attaining the goals set forth in the Educator Plan, performance on Standards and Indicators of Effective Teaching Practice, or both. (Evaluator uses Formative Evaluation Report Form)

P. **Goal**: A specific, actionable, and measurable area of improvement as set forth in an Educator’s plan. A goal may pertain to any or all of the following: Educator practice in
relation to Performance Standards, Educator practice in relation to indicators, or specified improvement in student learning, growth and achievement. Goals may be developed by individual Educators, by the Evaluator, or by teams, departments, or groups of Educators who have the same role. (Educator uses Goal Setting Form)

Q. **Measurable**: That which can be classified or estimated in relation to a scale, rubric, or standards.

R. **Multiple Measures of Student Learning**: Measures must include a combination of classroom, school and district assessments, student growth percentiles on state assessments, if state assessments are available, and student MEPA gain scores. This definition may be revised as required by regulations or agreement of the parties upon issuance of ESE guidance.

S. **Observation**: A data gathering process that includes notes and judgments made during one or more classroom or worksite visits(s) of approximately ten minutes (as a minimum) by the Evaluator and may include examination of artifacts of practice including student work. An observation may occur in person or through video. In the case of video observations, these will be done openly and with permission of the Educator. The use of video observations will be mutually agreed upon by evaluator and evaluate. Classroom or worksite observations conducted pursuant to this article must result in feedback to the Educator. Normal supervisory responsibilities of department, building and district administrators will also cause administrators to drop in on classes and other activities in the worksite at various times as deemed necessary by the administrator. Carrying out these supervisory responsibilities, when they do not result in and constructive feedback to the Educator, are not observations as defined in this Article. (Evaluator uses Record of Evidence Form)

T. **Parties**: The parties to this agreement are (insert the specific Associations the specific School Committee and the Tantasqua Teachers Associations).

U. **Performance Rating**: Describes the Educator’s performance on each performance standard and overall. There shall be four performance ratings:

- **Exemplary**: the Educator’s performance consistently and significantly exceeds the requirements of a standard or overall. The rating of exemplary on a standard indicates that practice significantly exceeds proficient and could serve as a model of practice on that standard district-wide.
- **Proficient**: the Educator’s performance fully and consistently meets the requirements of a standard or overall. Proficient practice is understood to be fully satisfactory.
- **Needs Improvement**: the Educator’s performance on a standard or overall is below the requirements of a standard or overall, but is not considered to be unsatisfactory at this time. Improvement is necessary and expected.
- **Unsatisfactory**: the Educator’s performance on a standard or overall has not significantly improved following a rating of needs improvement, or the Educator’s performance is consistently below the requirements of a standard or overall and is considered inadequate,
or both.

V. **Performance Standards:** Locally developed standards and indicators pursuant to M.G.L. c. 71, § 38 and consistent with, and supplemental to 603 CMR 35.00. The parties may agree to limit standards and indicators to those set forth in 603 CMR 35.03.

W. **Professional Teacher Status:** PTS is the status granted to an Educator pursuant to M.G.L. c. 71, § 41.

X. **Rating of Educator Impact on Student Learning:** A rating of high, moderate or low based on trends and patterns on state assessments and district-determined measures. The parties will negotiate the process for using state and district-determined measures to arrive at an Educator’s rating of impact on student learning, growth and achievement, using guidance and model contract language from ESE.

Y. **Rating of Overall Educator Performance:** The Educator’s overall performance rating is based on the Evaluator’s professional judgment formed by the examination of evidence of the Educator’s performance against the four Performance Standards and the Educator’s attainment of goals set forth in the Educator Plan, as follows:

i) Standard 1: Curriculum, Planning and Assessment

ii) Standard 2: Teaching All Students

iii) Standard 3: Family and Community Engagement

iv) Standard 4: Professional Culture

v) Attainment of Professional Practice Goal(s)

vi) Attainment of Student Learning Goal(s)

Z. **Rubric:** A scoring tool that describes characteristics of practice or artifacts at different levels of performance. The rubrics for Standards and Indicators of Effective Teaching Practice are used to rate Educators on Performance Standards. Educators and Evaluators will use the Teacher Rubric and Specialized Instructional Support Personnel Rubric included in Appendix A and B. These rubrics consist of:

i. Standards: Describes broad categories of professional practice, including those required in 603 CMR 35.03

ii. Indicators: Describes aspects of each standard, including those required in 603 CMR 35.03

iii. Elements: Defines the individual components under each indicator
iv. Descriptors: Describes practice at four levels of performance for each element

AA) **Summative Evaluation:** An evaluation used to arrive at a rating on each standard, an overall rating, and as a basis to make personnel decisions. The summative evaluation includes the Evaluator’s judgments of the Educator’s performance against Performance Standards and the Educator’s attainment of goals set forth in the Educator’s Plan. (Evaluator uses Summative Evaluation Form)

BB) **Superintendent:** The person employed by the school committee pursuant to M.G.L. c. 71 §59 and §59A. The superintendent is responsible for the implementation of 603 CMR 35.00.

CC) **Teacher:** An Educator employed in a position requiring a certificate or license as described in 603 CMR 7.04(3)(a, b, and d) and in the area of vocational education as provided in 603 CMR 4.00. Teachers may include, for example, classroom teachers, librarians, guidance counselors, or school nurses.

DD) **Trends in student learning:** At least three years of data from the district-determined measures and state assessments used in determining the Educator’s rating on impact on student learning as high, moderate or low. (See definition for “Multiple Measures of Student Learning” and “Rating of Educator Impact on Student Learning.”)

3. **Evidence Used In Evaluation**

The following categories of evidence shall be used in evaluating each Educator:

A. Multiple measures of student learning, growth, and achievement, which shall include:

i. Measures of student progress on classroom assessments that are aligned with the Massachusetts Curriculum Frameworks or other relevant frameworks and are comparable within grades or subjects in a school;

ii. At least two types of data from the district-determined measures and state assessments shall be used in determining the Educator’s rating on impact on student learning as high, moderate or low. These measures may include: portfolios, approved commercial assessments and district-developed pre and post unit and course assessments. One such measure shall be the MCAS Student Growth Percentile (SGP) or ACCESS, scores if applicable, in which case at least three years of data is required.

iii. Measures of student progress and/or achievement toward student learning goals set between the Educator and Evaluator for the school year or some other specific some other specific period of time as established in the Educator Plan.

iv. For Educators whose primary role is not as a classroom teacher, the appropriate measures of the Educator’s contribution to student learning, growth, and
achievement set by the district. The measures set by the district should be based on the Educator’s role and responsibility.

B. Judgments based on observations and artifacts of practice including:
   i. Unannounced observations of practice of approximately ten minutes.
   ii. Announced observation(s) for non-PTS Educators in their first year of practice in a school, PTS Educators, Educators on Improvement Plans, and as determined by the Evaluator.
   iii. Examination of Educator work products.
   iv. Examination of student work samples.

C. Evidence relevant to one or more Performance Standards, including but not limited to:
   i. Evidence compiled and presented by the Educator, including:
      a. Evidence of fulfillment of professional responsibilities and growth such as self assessments, peer collaboration, professional development linked to goals in the Educator plans, contributions to the school community and professional culture;
      b. Evidence of active outreach to and engagement with families such as phone logs, newsletters, conferences, websites and email correspondence.
   ii. Evidence of progress towards professional practice goal(s);
   iii. Evidence of progress toward student learning outcomes goal(s).
   iv. Student and Staff Feedback – see section 23 and 24
   v. Any other relevant evidence from any source that the Primary Evaluator shares with the Educator. Other relevant evidence could include information provided by other evaluators/administrators such as the superintendent. Relevant information from other sources will be assessed by the evaluator and information will be shared with the Educator.

4. Rubric

The rubrics are a scoring tool used for the Educator’s self-assessment, the formative assessment, the formative evaluation and the summative evaluation. The districts may use either the rubrics provided by ESE or comparably rigorous and comprehensive rubrics developed or adopted by the district and reviewed by the ESE.

5. Evaluation Cycle: Training
A. Prior to the implementation of the new evaluation process contained in this article, districts shall arrange information/training session(s) for all Educators, principals, and other evaluators that outlines the components of the new evaluation process and provides an explanation of the evaluation cycle. The district through the superintendent shall determine the type and quality of training based on guidance provided by ESE.

B. By November 1st of the first year of this agreement, all Educators shall complete a professional learning activity about self-assessment and goal-setting satisfactory to the superintendent or principal. Any Educator hired after the opening of school, and who has not previously completed such an activity, shall complete such a professional learning activity about self-assessment and goal-setting within two months of the date of hire. The district through the superintendent shall determine the type and quality of the learning activity based on guidance provided by ESE.

6. Evaluation Cycle: Annual Orientation

At the start of each school year, the superintendent, principal or designee shall conduct a meeting for Educators and Evaluators focused substantially on educator evaluation. The superintendent, principal or designee shall:

A. Provide an overview of the evaluation process, including goal setting and the educator plans.

B. Provide all Educators with directions for obtaining a copy of the forms used by the district. These may be electronically provided.

C. The faculty meeting may be digitally recorded to facilitate orientation of Educators hired after the beginning of the school year.

7. Evaluation Cycle: Self-Assessment

A. Completing the Self-Assessment (Self Assessment Form Part 1 and 2)

i. The evaluation cycle begins with the Educator completing and submitting to the Primary or Supervising Evaluator a self-assessment by October 1st or within four weeks of the start of his/her employment at the school.

ii. The self-assessment includes:

a) An analysis of evidence of student learning, growth and achievement for students under the Educator’s responsibility.

b) An assessment of practice against each of the four Performance Standards of effective practice using the district’s rubric.

c) Proposed goals to pursue:
1. At least one goal directly related to improving the Educator’s own professional practice.
2. At least one goal directly related to improving student learning.

B. Proposing the Goals

i. For Educators with PTS and ratings of proficient or exemplary, the goals, at the discretion of the evaluator, may be team goals. In addition, these Educators may include individual professional practice goals that address enhancing skills that enable the Educator to share proficient practices with colleagues or develop leadership skills.

ii. Educators must consider goals for grade-level, subject-area, department teams, or other groups of Educators who share responsibility for student learning and results, except as provided in (ii) below. Educators may meet with teams to consider establishing team goals. Evaluators may participate in such meetings.

iii. For Educators in each of their first three years of practice, the Evaluator or his/her designee will meet with each Educator by October 1 or within four weeks of the Educator’s first day of employment if the Educator begins employment after the opening of school to assist the Educator in completing the self-assessment and drafting the professional practice and student learning goals which must include induction and mentoring activities.

iv. Unless the Evaluator indicates that an Educator in his/her second or third years of practice should continue to address induction and mentoring goals pursuant to 603 CMR 7.12, the Educator may address shared grade level or subject area team goals.

v. For Educators with PTS and ratings of needs improvement or unsatisfactory, the professional practice goal(s) must address specific standards and indicators identified for improvement. In addition, the goals may address shared grade level or subject area team goals. Goals are written jointly by the Educator and the Evaluator for inclusion in the Directed Growth Plan. Goals are written by the Evaluator for the Improvement Plan.

8. Evaluation Cycle: Goal Setting and Development of the Educator Plan

A. Every Educator has an Educator Plan that includes, but is not limited to, one goal related to the improvement of practice; one goal for the improvement of student learning. The Plan also outlines actions the Educator must take to attain the goals established in the Plan and benchmarks to assess progress. Goals may be developed by individual Educators, by the Evaluator, or by teams, departments, or groups of Educators who have the similar roles and/or responsibilities. See Sections 15-19 for more on Educator Plans.

B. To determine the goals to be included in the Educator Plan, the Evaluator reviews the goals the Educator has proposed in the Self-Assessment, using evidence of Educator performance and impact on student learning, growth and achievement based on the Educator’s self-assessment and other sources that Evaluator shares with the Educator.
The process for determining the Educator’s impact on student learning, growth and achievement will be determined after ESE issues guidance on this matter. (See Sec. 23)

C. Educator Plan Development Meetings shall be conducted as follows:

i. Educators in the same school may meet with the Evaluator in teams and/or individually at the end of the previous evaluation cycle or by November 1 of the next academic year to develop their Educator Plan. Educators shall not be expected to meet during the summer hiatus.

ii. For those Educators new to the school, the meeting with the Evaluator to establish the Educator Plan must occur by November 1 or within six weeks of the start of their assignment in that school.

iii. The Evaluator shall meet individually with Educators with PTS and ratings of needs improvement or unsatisfactory to develop professional practice goal(s) that must address specific standards and indicators identified for improvement. In addition, the goals may address shared grade level or subject matter goals.

iv. The Educator Plan shall be developed and approved by November 1st. Development and approval of the four types of plans will be in accordance with the description of those plans (see definitions in section 2G and sections 16 through 20). The Educator shall sign the Educator Plan within 5 school days of its receipt and may include a written response. The Educator’s signature indicates that the Educator received the plan in a timely fashion. The signature does not indicate agreement or disagreement with its contents. The Evaluator retains final authority over the content of the Educator’s Plan.

9. Evaluation Cycle: Observation of Practice and Examination of Artifacts – Educators without PTS

A. In the first year of practice or first year assigned to a school:

i. The Educator shall have at least one announced observation during the school year using the protocol described in section 11B, below.

ii. The Educator shall have at least four unannounced observations during the school year.

iii. Evidence gathered during these observations will be used to complete the Educator’s Record of Evidence Form.

B. In their second and third years of practice or second and third years as a non-PTS Educator in the school:

i. The Educator shall have at least three unannounced observations during the school year.
ii. The Educator may request at least one announced observation during the school year using the protocol described in section 11B, below.

iii. Evidence gathered during these observations will be used to complete the Educator's Record of Evidence Form.

10. Evaluation Cycle: Observation of Practice and Examination of Artifacts – Educators with PTS

A. The Educator whose overall rating is proficient or exemplary must have at least one unannounced observation a year. An Educator may request an optional announced observation.

B. The Educator whose overall rating is needs improvement must be observed according to the Directed Growth Plan during the period of Plan which must include at least two unannounced observations.

C. The Educator whose overall rating is unsatisfactory must be observed according to the Improvement Plan which must include both unannounced and announced observation. The number and frequency of the observations shall be determined by the Evaluator, but in no case, for improvement plans of one year, shall there be fewer than one announced and four unannounced observations. For Improvement Plans of six months or fewer, there must be no fewer than one announced and two unannounced observations.

D. Evidence gathered during these observations will be used to complete the Educator's Record of Evidence Form.

11. Observations

The Evaluator’s first observation of the Educator should take place by December 1st for Educators with a one-year plan and December 15 for Educators with two-year plans. Observations required by the Educator Plan should be completed by May 15 for all NPTS teachers and by June 5 for PTS Educators. The Evaluator may conduct additional observations. The Evaluator is not required nor expected to review all the indicators in a rubric during an observation.

A. Unannounced Observations

i. Unannounced observations may be in the form of partial or full-period classroom visitations of approximately ten minutes (as a minimum) Instructional Rounds, Walkthroughs, or any other means deemed useful by the Educator, Evaluator, principal, superintendent or other administrator

ii. The Educator will be provided with at least brief written feedback from the Evaluator within 5 school days of the observation. The written feedback shall be delivered to the Educator in person, by password protected email, placed in the Educator’s mailbox, or in unusual circumstances, mailed to the Educator’s home.
iii. Any observation or series of observations resulting in one or more standards judged to be unsatisfactory or needs improvement for the first time may be followed by at least one observation of at least 30 minutes in duration within 30 school days.

B. Announced Observations

i. All non-PTS Educators in their first year in the school, PTS Educators on Improvement Plans and other educators at the discretion of the evaluator or at the request of the teacher, shall have at least one Announced Observation.

   a. The Evaluator and Educator shall select a mutually agreed upon date and time of the lesson or activity to be observed and discuss with the Educator any specific goal(s) for the observation.

   b. Within 5 school days of the scheduled observation, upon request of either the Evaluator or Educator, the Evaluator and Educator shall meet for a pre-observation conference. In lieu of a meeting, the Educator may inform the Evaluator in writing of the nature of the lesson, the student population served, and any other information that will assist the Evaluator to assess performance.

      1st The Educator shall provide the Evaluator a draft of the lesson, student conference, IEP plan or activity. If the actual plan is different, the Educator will provide the Evaluator with a copy prior to the observation.

      2nd The Educator will be notified as soon as possible if the Evaluator will not be able to attend the scheduled observation. The observation will be rescheduled with the Educator as soon as reasonably practical.

   c. Within 5 school days of the observation, the Evaluator and Educator shall meet for a post-observation conference. This timeframe may be extended due to unavailability on the part of either the Evaluator or the Educator, but shall be rescheduled within 24 hours if possible.

   d. The Evaluator shall provide the Educator with written feedback within 5 school days of the post-observation conference. For any standard where the Educator’s practice was found to be unsatisfactory or needs improvement, the feedback must:

      1st Describe the basis for the Evaluator’s judgment.

      2nd Describe actions the Educator should take to improve his/her performance.

      3rd Identify support and/or resources the Educator may use in his/her improvement.
4th. State that the Educator is responsible for addressing the need for improvement.

12. Evaluation Cycle: Formative Assessment (for One-Year Self-Directed Plans Only)

A. A specific purpose for evaluation is to promote student learning, growth and achievement by providing Educators with feedback for improvement and reflection. Evaluators are expected to make unannounced visits to classrooms. Evaluators are expected to give targeted constructive feedback to Educators based on their observations of practice, examination of artifacts, and analysis of multiple measures of student learning, growth and achievement in relation to the Standards and Indicators of Effective Teaching Practice.

B. Formative Assessment may be ongoing throughout the evaluation cycle but typically takes place mid-cycle when a Formative Assessment report is completed. (For an Educator on a two-year Self-Directed Growth Plan, the mid-cycle Formative Assessment report is replaced by the Formative Evaluation report at the end of year one.

C. The Formative Assessment report provides written feedback and ratings to the Educator about his/her progress towards attaining the goals set forth in the Educator Plan, performance on Performance Standards and overall, or both.

D. No less than 10 school days before the due date for the Formative Assessment report, which due date shall be established by the Evaluator with written notice to the Educator, the Educator shall provide to the Evaluator evidence of family outreach and engagement, fulfillment of professional responsibility and growth, and progress on attaining professional practice and student learning goals. The educator may provide to the evaluator additional evidence of the educator’s performances against the four Performance Standards.

E. Upon the request of either the Evaluator or the Educator, the Evaluator and the Educator will meet either before or after completion of the Formative Assessment Report.

F. The Evaluator shall complete the Formative Assessment report and provide a copy to the Educator. All Formative Assessment reports must be signed by the Evaluator and delivered face-to-face, by password-protected email, electronic sharing tool or to the Educator’s school mailbox or home.

G. The Educator may reply in writing to the Formative Assessment report within 5 school days of receiving the report.

H. The Educator shall sign the Formative Assessment report within 5 school days of receiving the report. The signature indicates that the Educator received the Formative Assessment report in a timely fashion. The signature does not indicate agreement or disagreement with its contents.

I. As a result of the Formative Assessment Report, the Evaluator, in consultation with the Educator, may change the goals/activities in the Educator Plan. Note: An activity is
anything done inside or outside the classroom that supports or measures a SMART goal.

J. If the rating in the Formative Assessment report differs from the last summative rating the Educator received, the Evaluator may place the Educator on a different Educator Plan, appropriate to the new rating.


A. Educators on two year Self-Directed Growth Educator Plans receive a Formative Evaluation report near the end of the first year of the two-year cycle. The Educator’s performance rating for that year shall be assumed to be the same as the previous summative rating unless evidence demonstrates a significant change in performance in which case the rating on the performance standards may change, and the Evaluator, in consultation with the Educator, may place the Educator on a different Educator plan, appropriate to the new rating.

B. The Formative Evaluation report provides written feedback for improvement and reflection and ratings to the Educator about his/her progress towards attaining the goals set forth in the Educator Plan, performance on each performance standard and overall, or both.

C. No less than 10 school days before the due date for the Formative Evaluation report, which due date shall be established by the Evaluator with written notice provided to the Educator, the Educator shall provide to the Evaluator evidence of family outreach and engagement*, fulfillment of professional responsibility and growth, and progress on attaining professional practice and student learning goals. The educator may also provide to the evaluator additional evidence of the educator’s performance against the four Performance Standards.

*Evidence of active outreach to and engagement with families such as phone logs, newsletters, conferences, websites and email correspondence.

D. The Evaluator shall complete the Formative Evaluation report and provide a copy to the Educator. All Formative Evaluation reports must be signed by the Evaluator and delivered face-to-face, by password-protected email, or to the Educator’s school mailbox or home.

E. Upon the request of either the Evaluator or the Educator, the Evaluator and the Educator will meet either before or after completion of the Formative Evaluation Report.

F. The Educator may reply in writing to the Formative Evaluation report within 5 school days of receiving the report.

G. The Educator shall sign the Formative Evaluation report by within 5 school days of receiving the report. The signature indicates that the Educator received the Formative Evaluation report in a timely fashion. The signature does not indicate agreement or disagreement with its contents.
H. As a result of the Formative Evaluation report, the Evaluator, in consultation with the Educator, may change the goals/activities in the Educator Plan. Note: An activity is anything done inside or outside the classroom that supports or measures a SMART goal.

I. If the rating in the Formative Evaluation report differs from the last summative rating the Educator received, the Evaluator may place the Educator on a different Educator Plan, appropriate to the new rating.


A. The evaluation cycle concludes with a summative evaluation report. For educators on a one or two year Educator Plan, the summative report must be written and provided to the educator by June 5th.

B. The Evaluator determines a rating on each standard and an overall rating based on the Evaluator’s professional judgment, an examination of evidence against the Performance Standards and evidence of the attainment of the Educator Plan goals.

C. The professional judgment of the primary evaluator shall determine the overall summative rating that the Educator receives.

D. For an educator whose overall performance rating is exemplary or proficient and whose impact on student learning is low, the evaluator’s supervisors shall discuss and review the rating with the evaluator and the supervisor shall confirm or revise the educator’s rating. In cases where the superintendent oversees as the primary evaluator, the superintendent’s decision on the rating shall not be subject to review.

E. The summative evaluation rating must be based on evidence from multiple categories of evidence. MCAS Growth scores shall not be the sole basis for a summative evaluation rating.

F. To be rated proficient overall, the Educator shall, at a minimum, have been rated proficient on the Curriculum, Planning and Assessment and the Teaching All students Standards of Effective Teaching Practices.

G. No less than four weeks before the due date for the Summative Evaluation report, which due date shall be established by the Evaluator with written notice provided to the Educator, the Educator will provide to the Evaluator evidence of family outreach and engagement, fulfillment of professional responsibility and growth, and progress on attaining professional practice and student learning goals. The educator may also provide to the evaluator additional evidence of the educator’s performance against the four Performance Standards.

H. The Summative Evaluation report should recognize areas of strength as well as identify recommendations for professional growth.
I. The Evaluator shall deliver a signed copy of the Summative Evaluation report to the Educator face-to-face, by email or to the Educator’s school mailbox (or in unusual circumstances-home) no later than June 5th. Unsatisfactory or needs improvement by May 15th.

J. The Evaluator shall meet with the Educator rated needs improvement or unsatisfactory to discuss the summative evaluation. The meeting shall occur by June 1st.

K. The Evaluator may meet with the Educator rated proficient or exemplary to discuss the summative evaluation, if either the Educator or the Evaluator requests such a meeting. The meeting shall occur by June 10th.

L. Upon mutual agreement, the Educator and the Evaluator may develop the Self-Directed Growth Plan for the following two years during the meeting on the Summative Evaluation report.

M. The Educator shall sign the final Summative Evaluation report by June 15th. The signature indicates that the Educator received the Summative Evaluation report in a timely fashion. The signature does not indicate agreement or disagreement with its contents.

N. The Educator shall have the right to respond in writing to the summative evaluation which shall become part of the final Summative Evaluation report.

O. A copy of the signed final Summative Evaluation report shall be filed in the Educator’s personnel file.

15. Educator Plans–General

A. Educator Plans shall be designed to provide Educators with feedback for improvement and reflection, professional growth, and leadership; and to ensure Educator effectiveness and overall system accountability. The Plan must be aligned to the standards and indicators and be consistent with district and school goals.

B. The Educator Plan shall include, but is not limited to:

   i. At least one goal related to improvement of practice tied to one or more Performance Standards;

   ii. At least one goal for the improvement of the learning, growth and achievement of the students under the Educator’s responsibility;

   iii. An outline of actions the Educator must take to attain the goals and benchmarks to assess progress. Actions must include specified professional development and learning activities that the Educator will participate in as a means of obtaining the goals, as well as other support that may be suggested by the Evaluator or provided by the school or district. Examples may include but are not limited to coursework, self-study, action
research, curriculum development, study groups with peers, and implementing new programs.

C. It is the Educator’s responsibility to attain the goals in the Plan and to participate in any trainings and professional development provided through the state, district, or other providers in accordance with the Educator Plan.

16. Educator Plans: Developing Educator Plan

A. The Developing Educator Plan is for all Educators without PTS, and, at the discretion of the Evaluator (in consultation with the educator), Educators with PTS in new assignments.

B. The Educator shall be evaluated at least annually.

17. Educator Plans: Self-Directed Growth Plan

A. A Two-year Self-Directed Growth Plan is for those Educators with PTS who have an overall rating of proficient or exemplary, and after 2013-2014 whose impact on student learning is moderate or high. A formative evaluation report is completed by June 1st at the end of year 1 and a summative evaluation report by June 5 at the end of year 2.

B. A One-year Self-Directed Growth Plan is for those Educators with PTS who have an overall rating of proficient or exemplary, and after 2013-2014 whose impact on student learning is low. In this case, the Evaluator and Educator shall analyze the discrepancy between the summative evaluation rating and the rating for impact on student learning to seek to determine the cause(s) of the discrepancy. This data will be used to inform the Educator’s goals in the next evaluation cycle. A formative evaluation report is completed by February 1st and a summative evaluation report by June 5th.

18. Educator Plans: Directed Growth Plan

A. A Directed Growth Plan is for those Educators with PTS whose overall rating is needs improvement.

B. The goals in the Plan must address areas identified as needing improvement as determined by the Evaluator.

C. The Evaluator shall complete a summative evaluation for the Educator at the end of the period determined by the Plan, but at least annually, and in no case later June 5th.

D. For an Educator on a Directed Growth Plan whose overall performance rating is at least proficient, the Evaluator will place the Educator on a Self-Directed Growth Plan for the next Evaluation Cycle.

E. For an Educator on a Directed Growth Plan whose overall performance rating is not at least proficient, the Evaluator will rate the Educator as unsatisfactory and will place the
Educator on an Improvement Plan for the next Evaluation Cycle.

19. Educator Plans: Improvement Plan

A. An Improvement Plan is for those Educators with PTS whose overall rating is unsatisfactory.

B. The parties agree that in order to provide students with the best instruction, it may be necessary from time to time to place an Educator whose practice has been rated as unsatisfactory on an Improvement Plan of no fewer than 30 school days and no more than one school year. In the case of an Educator receiving a rating of unsatisfactory near the close of one school year, the Improvement Plan may include activities that occur during the summer before the next school year begins.

C. The Evaluator must complete a summative evaluation for the Educator at the end of the period determined by the Evaluator for the Plan.

D. An Educator on an Improvement Plan shall be assigned a Supervising Evaluator. The Supervising Evaluator is responsible for providing the Educator with guidance and assistance in accessing the resources and professional development outlined in the Improvement Plan. The primary evaluator may be the Supervising Evaluator. (See definitions in section 2J.)

E. The Improvement Plan shall define the problem(s) of practice identified through the observations and evaluation and detail the improvement goals to be met, the activities the Educator must take to improve and the assistance to be provided to the Educator by the district.

F. The Improvement Plan process shall include:

i. Within ten school days of notification to the Educator that the Educator is being placed on an Improvement Plan, the Evaluator shall schedule a meeting with the Educator to discuss the Improvement Plan. The Evaluator will develop the Improvement Plan, which will include the provision of specific assistance to the Educator.

ii. The Educator may request that a representative of the Association attend the meeting(s).

iii. If the Educator consents, the Association will be informed that an Educator has been placed on an Improvement Plan.

G. The Improvement Plan shall:

i. Define the improvement goals directly related to the performance standard(s) and/or student learning outcomes that must be improved;
ii. Describe the activities and work products the Educator must complete as a means of improving performance;

iii. Describe the assistance that the district will make available to the Educator;

iv. Articulate the measurable outcomes that will be accepted as evidence of improvement;

v. Detail the timeline for completion of each component of the Plan, including at a minimum a mid-cycle formative assessment report of the relevant standard(s) and indicator(s);

vi. Identify the individuals assigned to assist the Educator which must include minimally the Supervising Evaluator; and, Evaluator.

vii. Include the signatures of the Educator and Supervising Evaluator. The improvement plan begins when all the necessary signatures have been received.

H. A copy of the signed Plan shall be provided to the Educator. The Educator’s signature indicates that the Educator received the Improvement Plan in a timely fashion. The signature does not indicate agreement or disagreement with its contents.

I. Decision on the Educator’s status at the conclusion of the Improvement Plan. All determinations below must be made no later than June 1. One of the following decisions must be made at the conclusion of the Improvement Plan:

i. If the Evaluator determines that the Educator has improved his/her practice to the level of proficiency, the Educator will be placed on a Self-Directed Growth Plan.

ii. In those cases where the Educator was placed on an Improvement Plan as a result of his/her Summative rating at the end of his/her Directed Growth Plan, if the Evaluator determines that the Educator is making substantial progress toward proficiency, the Evaluator shall place the Educator on a Directed Growth Plan.

iii. In those cases where the Educator was placed on an Improvement Plan as a result of his/her Summative rating at the end of his/her Directed Growth Plan, if the Evaluator determines that the Educator is not making substantial progress toward proficiency, the Evaluator shall recommend to the Superintendent that the Educator be dismissed.

iv. If the Evaluator determines that the Educator’s practice remains at the level of unsatisfactory, the Evaluator shall recommend to the Superintendent that the Educator be dismissed.
20. Timelines

All Plans – Administration will conduct an orientation at the beginning of each school year. The Superintendent or his/her designee will provide Educators and Evaluators with the following information:

- Overview of the evaluation process and schedules and directions for obtaining all necessary forms.
- Overview of school and district goals.
- Supervising and Primary Evaluator assignments.

A. **Educators with PTS on Two-Year Plans** - Shall mean a plan developed by the Educator for one or two school years for Educators with PTS who are rated proficient or exemplary. (2.G.ii)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educator completes a self assessment.</td>
<td>By October 1st or first 4 weeks of employment (7.A.i)</td>
</tr>
<tr>
<td>Educator (Individual or teams) formulates goals and develops an educator plan in consultation with Evaluator.</td>
<td>By November 1st (8.C.i)</td>
</tr>
<tr>
<td>The Educator Plan is approved by the Evaluator, signed by the Educator and returned to the Evaluator within 5 school days.</td>
<td>By November 1st (8.C.iv)</td>
</tr>
<tr>
<td>Evaluator completes first observation.</td>
<td>By December 15th (11)</td>
</tr>
<tr>
<td>Evaluator completes Educator observations.</td>
<td>By June 5th (11)</td>
</tr>
<tr>
<td>Educator provides evidence of performance to Evaluator</td>
<td>10 days before Formative Evaluation (13.C)</td>
</tr>
<tr>
<td>Evaluator completes Educator’s Formative Evaluation (year 1).</td>
<td>By June 1st (end of year 1) (17.A)</td>
</tr>
<tr>
<td>Educator Provides evidence to Evaluator.</td>
<td>4 weeks before Summative Evaluation (14.G)</td>
</tr>
<tr>
<td>Evaluator completes Educator’s Summative Evaluation.</td>
<td>By June 5th (end of year 2) (17.A)</td>
</tr>
<tr>
<td>***The Evaluator meets with the Educator rated Unsatisfactory or Needs Improvement to discuss the Summative Evaluation.</td>
<td>By June 1st (14.J)</td>
</tr>
<tr>
<td>*** The Evaluator may meet with an Educator rated Proficient or Exemplary to discuss the Summative Evaluation.</td>
<td>June 10th (14.K)</td>
</tr>
<tr>
<td>The Educator signs and returns a copy of the Summative Evaluation.</td>
<td>By June 15th (14.M)</td>
</tr>
</tbody>
</table>
### Educators with PTS on One-Year Plans

- Shall mean a plan developed by the Educator for one school year for Educators with PTS who are rated proficient or exemplary. (2.G.ii)

<table>
<thead>
<tr>
<th>Task</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educator completes a self assessment.</td>
<td>By October 1st or first 4 weeks of employment (7.A.i)</td>
</tr>
<tr>
<td>Educator (Individual or teams) formulates goals and develops an educator plan in consultation with Evaluator.</td>
<td>By November 1st (8.C.i)</td>
</tr>
<tr>
<td>The Educator Plan is approved by the Evaluator, signed by the Educator and returned to the Evaluator within 5 school days.</td>
<td>By November 1st (8.C.iv)</td>
</tr>
<tr>
<td>Evaluator completes first observation.</td>
<td>By December 1st (11)</td>
</tr>
<tr>
<td>Educator Provides evidence to Evaluator.</td>
<td>10 Days before Formative Assessment (12.D)</td>
</tr>
<tr>
<td>Evaluator completes Educator’s Formative Assessment</td>
<td>By February 1st (17.B)</td>
</tr>
<tr>
<td>Educator Provides evidence to Evaluator.</td>
<td>4 Weeks before Summative Evaluation (14.G)</td>
</tr>
<tr>
<td>Evaluator completes Educator observations.</td>
<td>By June 5th (11)</td>
</tr>
<tr>
<td>Evaluator completes Educator’s Summative Evaluation.</td>
<td>By June 5th (17.B)</td>
</tr>
<tr>
<td>***The Evaluator meets with the Educator rated <strong>Unsatisfactory or Needs Improvement</strong> to discuss the Summative Evaluation.</td>
<td>By June 1st (14.J)</td>
</tr>
<tr>
<td>An Educator rated <strong>Proficient or Exemplary</strong> receives a signed copy of the Summative Evaluation Report.</td>
<td>By June 5th (14.I)</td>
</tr>
<tr>
<td>*** The Evaluator may meet with an Educator rated <strong>Proficient or Exemplary</strong> to discuss the Summative Evaluation.</td>
<td>June 10th (14.K)</td>
</tr>
<tr>
<td>The Educator shall signs and returns a copy of the Summative Evaluation.</td>
<td>By June 15th (14.M)</td>
</tr>
</tbody>
</table>
C. **Developing Educator Plan** - Shall mean a plan developed by the Educator and the Evaluator for one school year or less for an Educator without Professional Teacher Status (PTS); or, at the discretion of an Evaluator (in consultation with the educator), for an Educator with PTS in a new assignment. (2.G.i)

<table>
<thead>
<tr>
<th>Task</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluator completes a self assessment</td>
<td>By October 1&lt;sup&gt;st&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td>Or first 4 weeks of employment</td>
</tr>
<tr>
<td>Proposal of goals in consultation with Evaluator.</td>
<td>By October 1&lt;sup&gt;st&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td>Or first 4 weeks of employment</td>
</tr>
<tr>
<td>Educator formulates goals and develops Educator Plan, in consultation</td>
<td>By November 1&lt;sup&gt;st&lt;/sup&gt;</td>
</tr>
<tr>
<td>with Evaluator</td>
<td>(8.C.i)</td>
</tr>
<tr>
<td>• If new to school</td>
<td>• Within 6 weeks of new assignment (8.C.ii)</td>
</tr>
<tr>
<td>The Evaluator approved Educator Plan shall be signed by the Educator</td>
<td>Within 5 school days of receiving the Educator Plan (8.C.iv)</td>
</tr>
<tr>
<td>The Evaluator completes first observation.</td>
<td>By December 1&lt;sup&gt;st&lt;/sup&gt;</td>
</tr>
<tr>
<td>The Evaluator completes all observations required for Educator plan</td>
<td>NPTS by May 15&lt;sup&gt;th&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td>PTS by June 5&lt;sup&gt;th&lt;/sup&gt;</td>
</tr>
<tr>
<td>Educator Provides evidence to Evaluator.</td>
<td>4 Weeks before Summative Evaluation (14.G)</td>
</tr>
<tr>
<td>An Educator deemed Unsatisfactory or Needs Improvement receives a</td>
<td>By May 15&lt;sup&gt;th&lt;/sup&gt;</td>
</tr>
<tr>
<td>*** The Evaluator meets with the Educator rated Unsatisfactory or</td>
<td>By June 1&lt;sup&gt;st&lt;/sup&gt; (14.J)</td>
</tr>
<tr>
<td>Needs Improvement to discuss the Summative Evaluation.</td>
<td></td>
</tr>
<tr>
<td>An Educator rated Proficient or Exemplary receives a signed copy of</td>
<td>By June 5&lt;sup&gt;th&lt;/sup&gt; (14.I)</td>
</tr>
<tr>
<td>the Summative Evaluation Report.</td>
<td></td>
</tr>
<tr>
<td>*** The Evaluator may meet with an Educator rated Proficient or</td>
<td>June 10&lt;sup&gt;th&lt;/sup&gt; (14.K)</td>
</tr>
<tr>
<td>Exemplary to discuss the Summative Evaluation.</td>
<td></td>
</tr>
<tr>
<td>The Educator shall sign the received copy of the Summative Evaluation.</td>
<td>By June 15&lt;sup&gt;th&lt;/sup&gt; (14.M)</td>
</tr>
</tbody>
</table>
D. **Directed Growth Plan** - Shall mean a plan developed by the Educator and the Evaluator of one school year or less for Educators with PTS who are rated needs improvement. (PTS/Needs Improvement) (2.G.iii)

| See Individual Improvement Plan | The Evaluator shall complete a summative evaluation for the Educator at the end of the period determined by the Plan, but at least annually. | In no case later than June 5th (18.C) |

E. **Improvement plan** - Shall mean a plan developed by the Evaluator of at least 30 school days and no more than one school year for Educators with PTS who is rated unsatisfactory with goals specific to improving the Educator’s unsatisfactory performance. In those cases where an Educator is rated unsatisfactory near the close of a school year, *when mutually agreed upon* the plan may include activities during the summer preceding the next school year. (2.G.iv)

<table>
<thead>
<tr>
<th>See Individual Improvement Plan</th>
<th>The Evaluator shall schedule a meeting with the Educator to discuss the Improvement Plan.</th>
<th>Within ten school days of notification to the Educator that the Educator is being placed on an Improvement Plan. (19.F.i)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A decision on the Educator’s status at the conclusion of the Improvement Plan.</td>
<td></td>
<td>In no case later than June 1st (19.I)</td>
</tr>
</tbody>
</table>
21. **Career Advancement**

A. In order to attain Professional Teacher Status, the Educator should achieve ratings of proficient or exemplary on each Performance Standard and overall. A principal considering making an employment decision that would lead to PTS for any Educator who has not been rated proficient or exemplary on each performance standard and overall on the most recent evaluation shall confer with the superintendent by May 1\textsuperscript{st}. The principal’s decision is subject to review and approval by the superintendent.

B. In order to qualify to apply for a teacher leadership position, the Educator must have had a Summative Evaluation performance rating of proficient or exemplary for at least the previous two years.

C. Educators with PTS whose summative performance rating is exemplary and, after 2013-14 whose impact on student learning is rated moderate or high, shall be recognized and rewarded, as determined by the district through collective bargaining.

22. **Rating Impact on Student Learning Growth**

ESE will provide model contract language and guidance on rating educator impact on student learning growth based on state and district-determined measures of student learning. Upon receiving this model contract language and guidance, the parties agree to bargain with respect to this matter.

23. **Using Student feedback in Educator Evaluation**

ESE will provide model contract language, direction and guidance on using student feedback in Educator Evaluation by June 30, 2013. Upon receiving this model contract language, direction and guidance, the parties agree to bargain with respect to this matter.

24. **Using Staff feedback in Administrator Evaluation**

ESE will provide model contract language, direction and guidance on using staff feedback in Administrator Evaluation by June 30, 2013. Upon receiving this model contract language, direction and guidance, the parties agree to bargain with respect to this matter.

25. **Transition from Existing Evaluation System**

A. The parties may agree that 50% or more of Educators in the district will be evaluated under the new procedures at the outset of this Agreement, and 50% or fewer will work on goals in preparation for the first year of implementation of the new procedures in this Agreement.

B. The parties shall agree on a process for identifying the Educator Plan that each Educator will be placed on during the Educator’s first year being evaluated under the new procedures, providing that Educators who have received ratings of unsatisfactory or its equivalent in the prior year will be placed on Directed Growth or an Improvement Plan of up to one year at the sole
discretion of the Superintendent.

C. The parties agree that to address the workload issues of evaluators, during the first evaluation cycle under this agreement in every school or department, the names of the educators who are being placed on self-directed growth plans shall be literally or figuratively put into a hat. The first 50% drawn shall be on a one year self-directed and the second 50% will be on a two-year plan.

D. The existing evaluation system will remain in effect until the provisions set forth in this Article are implemented. The relevant timeframe for adopting and implementing new systems is set forth in 603 CMR 35.11(1).


A. Only Educators who are licensed may serve as primary evaluators of Educators.

B. Evaluators shall not make negative comments about the Educator’s performance, or comments of a negative evaluative nature, in the presence of students, parents or other staff, except in the unusual circumstance where the evaluator concludes that she or he must immediately and directly intervene. Nothing in this paragraph is intended to limit an administrator’s ability to investigate a complaint, or secure assistance to support an Educator.

C. Individual Educator ratings are part of the personnel record and, therefore, confidential. These records will not be released by the administration to the public. (see 603. CMR 35.11 #6)

D. The superintendent shall insure that all Evaluators have training in supervision and evaluation, annually or as needed, including the regulations and standards and indicators of effective teaching practice promulgated by ESE (35.03), and the evaluation Standards and Procedures established in this Agreement.

E. Should there be a serious disagreement between the Educator and the Evaluator regarding an overall summative performance rating of unsatisfactory, the Educator may meet with the Evaluator’s supervisor to discuss the disagreement. Should the Educator request such a meeting, the Evaluator’s supervisor will consult with the evaluator before meeting with the Educator. The Evaluator may attend any such meeting at the discretion of the superintendent.

F. The parties agree to establish a joint labor-management evaluation team which shall review the evaluation processes and procedures annually through the first three years of implementation and recommend adjustments to the parties for ratification.

G. Violations of this article are subject to the grievance and arbitration procedures. The arbitrator shall determine whether there was substantial compliance with the totality of the evaluation process. When the evaluation process results in the termination or non-renewal of an Educator, then no financial remedy or reinstatement shall issue if there was substantial compliance. The arbitrator shall have the authority to determine whether or not there was such substantial compliance; provided, however the arbitrator shall not find that there was substantial
compliance if any of the following has occurred:

1. The Educator was not fully and fairly notified by the Evaluator of deficits in his or her performance which were the basis of any adverse action and/or the Educator was not given sufficient resources and time to address such deficits; and/or

2. The action/decision being challenged was defective as a direct result of the violation.